



## **KHARUPETIA COLLEGE**

**Affiliated to Gauhati University**

**Accredited with B Grade by NAAC in Cycle II**



### **CRITERION-I**

#### **1.4.1**

### **FEEDBACK ANALYSIS AND ACTION TAKEN REPORT 2021-22**

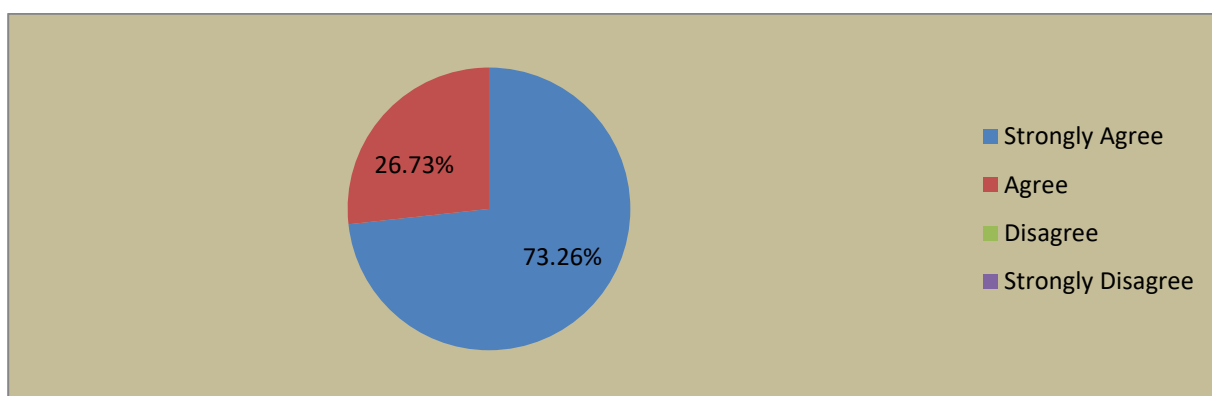
# STUDENT'S FEEDBACK ANALYSIS & ACTION TAKEN REPORT

Student's feedback was taken from 576 nos. of students consisting 441 from Arts Stream and 135 from commerce Stream. The feedback was collected through a structured questionnaire of 4 point scale ranging from strongly agree to strongly disagree. The questionnaire consists of various parameters such as classroom lecture deliver, course cover, allotment of project works & assignments, teaching aids including ICT, mentoring system, remedial classes, college library, physical and infrastructural facilities, programme on career guidance and career counselling, departmental seminar, workshop etc. All together 123 (thirteen) close ended statements were included in the questionnaire.

## STUDENT'S FEEDBACK ANALYSIS

**1. Lecture delivered on the content of the syllabus of the subject concerned in the beginning of the session is helpful.**

	<b>Strongly Agree</b>	<b>Agree</b>	<b>Disagree</b>	<b>Strongly Disagree</b>
<b>Response in %</b>	<b>73.26</b>	<b>26.73</b>	<b>0</b>	<b>0</b>

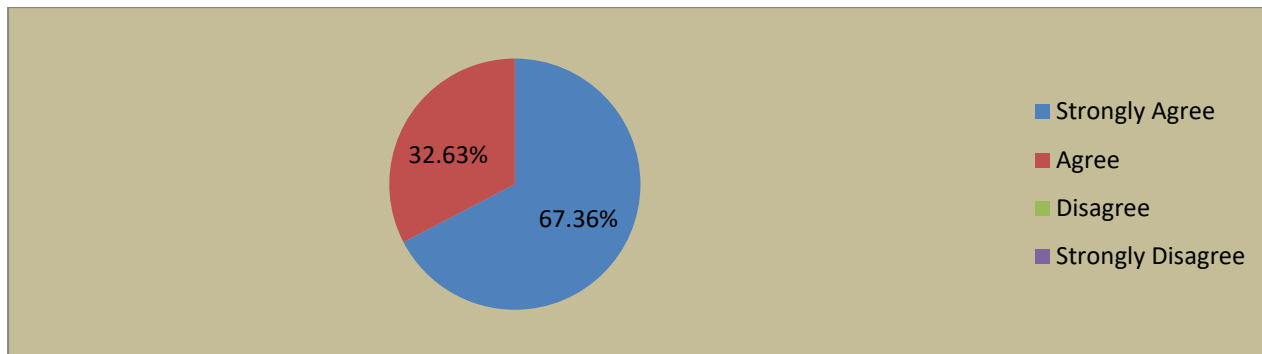


Out of 576 respondents, 73.26% (422) of the respondents strongly agreed that lecture delivered on the content of the syllabus of the subject concerned in the beginning of the session is helpful while rest 26.73% (154) of the respondents, agreed on the same.

  
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**2. Class lecture delivered by the teachers of the subject concerned is clear, articulate & encouraging.**

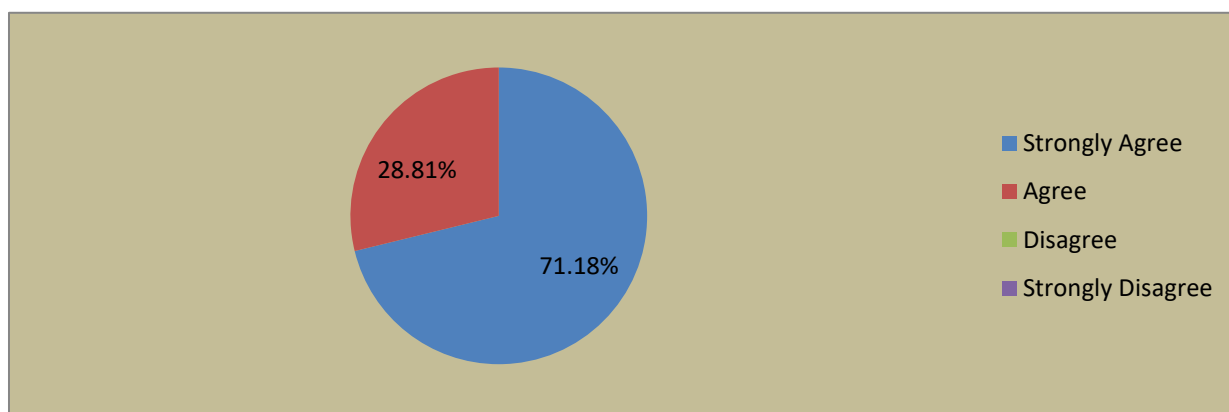
	<b>Strongly Agree</b>	<b>Agree</b>	<b>Disagree</b>	<b>Strongly Disagree</b>
<b>Response in %</b>	<b>67.36</b>	<b>32.63</b>	<b>0</b>	<b>0</b>



Out of 576 respondents, 67.36% (388) of the respondents strongly agreed that class lecture delivered by the teachers of the subject concerned is clear, articulate & encouraging while rest 32.63% (188) of the respondents, agreed on the same.

**3. Teachers' covers the allotted course/prescribed syllabus on due course of time.**

	<b>Strongly Agree</b>	<b>Agree</b>	<b>Disagree</b>	<b>Strongly Disagree</b>
<b>Response in %</b>	<b>71.18%</b>	<b>28.81%</b>	<b>0</b>	<b>0</b>

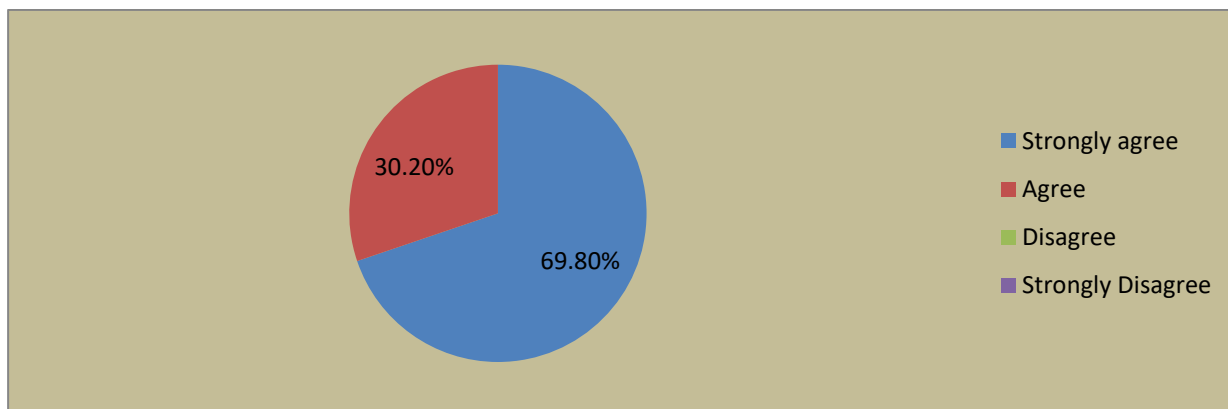


Out of 576 respondents, 71.18% (410) of the respondents strongly agreed that teachers' covers the allotted course/prescribed syllabus on due course of time while rest 28.81% (166) of the respondents, agreed on the same.

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**4. Assignments are provided by the concerned teachers time to time.**

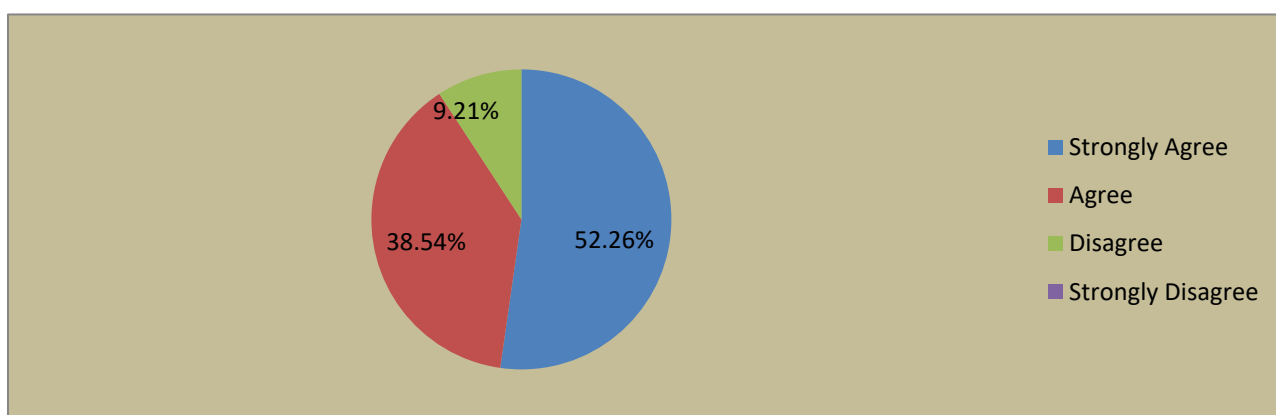
	<b>Strongly Agree</b>	<b>Agree</b>	<b>Disagree</b>	<b>Strongly Disagree</b>
<b>Response in %</b>	<b>69.8%</b>	<b>30.2%</b>	<b>0</b>	<b>0</b>



Most of the respondents (69.80% i.e., 402) strongly agreed that assignments are provided by the concerned teachers time to time while 30.20% (174) of the respondents agreed on the same.

**5. Teachers use teaching aids including ICT.**

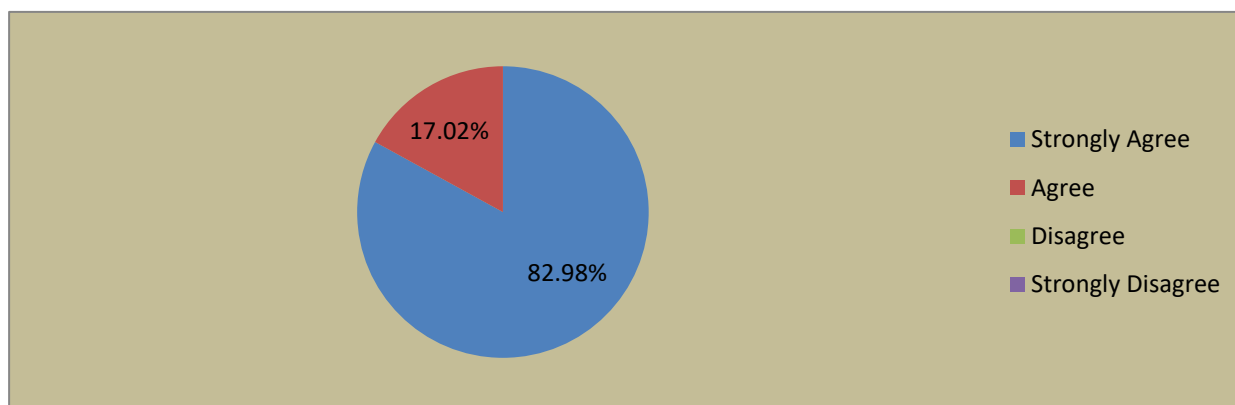
	<b>Strongly Agree</b>	<b>Agree</b>	<b>Disagree</b>	<b>Strongly Disagree</b>
<b>Response in %</b>	<b>52.26%</b>	<b>38.54%</b>	<b>9.21%</b>	<b>0</b>



Most of the respondents (52.26% i.e., 301) strongly agreed that teachers use teaching aids including ICT and (38.54% i.e. 222) of the respondents agreed on the same while rest (9.21% i.e. 53) of the respondents disagreed with same.

**6. Project works are provided by the teachers as and when required.**

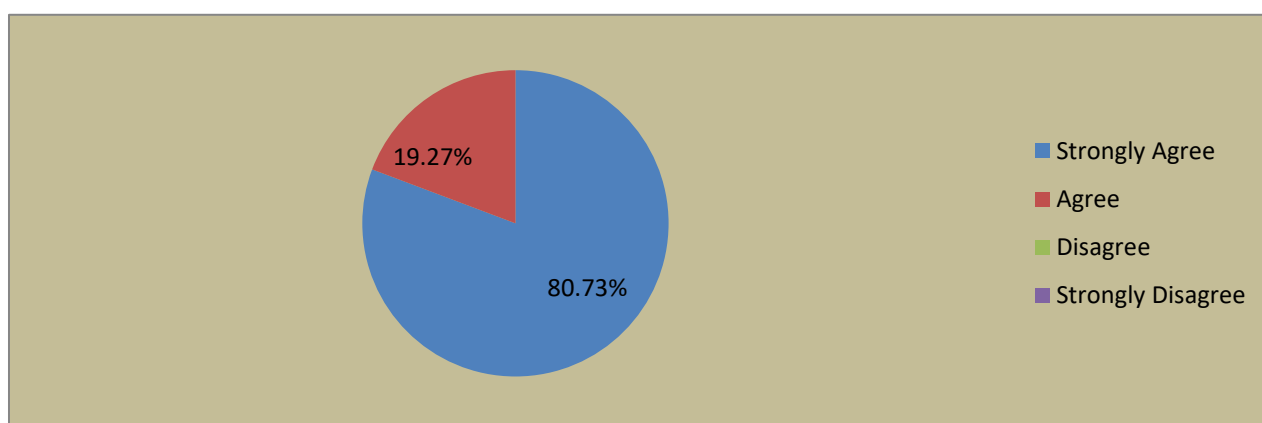
	<b>Strongly Agree</b>	<b>Agree</b>	<b>Disagree</b>	<b>Strongly Disagree</b>
<b>Response in %</b>	<b>82.98%</b>	<b>17.02%</b>	<b>0</b>	<b>0</b>



Out of 576 respondents, 82.98% (478) of the respondents strongly agreed that Project works are provided by the teachers as and when required while rest 17.02% (98) of the respondents, agreed on the same.

**7. Physical and Infrastructural facilities (classroom, drinking water facilities, sports facilities, canteen, IT facilities etc.) are adequate in the college.**

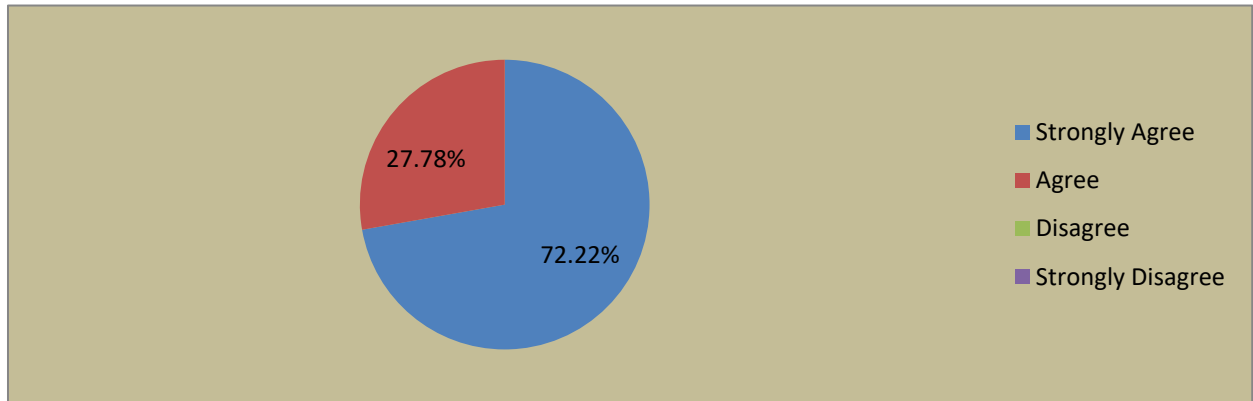
	<b>Strongly Agree</b>	<b>Agree</b>	<b>Disagree</b>	<b>Strongly Disagree</b>
<b>Response in %</b>	<b>80.73%</b>	<b>19.27%</b>	<b>0</b>	<b>0</b>



Out of 576 respondents, 80.73% (465) of the respondents strongly agreed that Physical and Infrastructural facilities (classroom, drinking water facilities, sports facilities, canteen, IT facilities etc.) are adequate in the college while 19.27% (111) of the respondents agreed on the same.

**8. The college library has sufficient no. of text and reference books, journals, newspapers, magazines etc.**

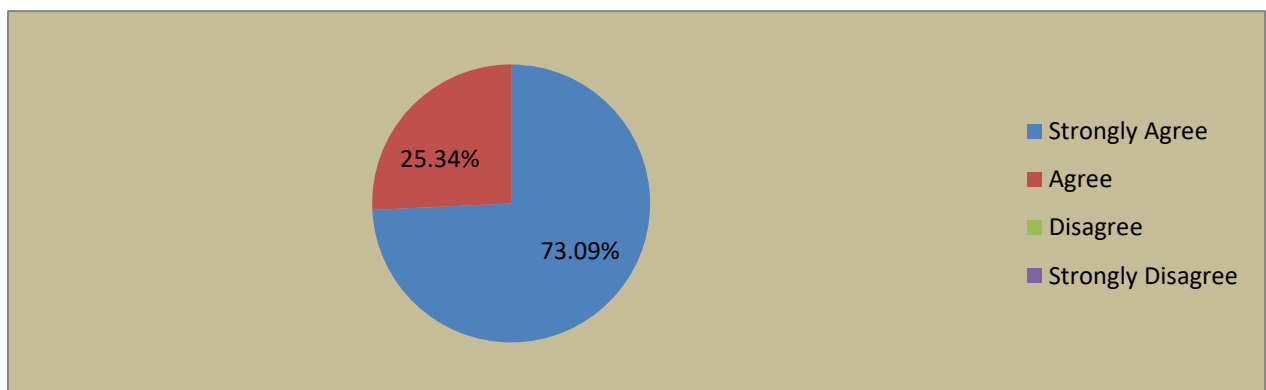
	<b>Strongly Agree</b>	<b>Agree</b>	<b>Disagree</b>	<b>Strongly Disagree</b>
<b>Response in %</b>	<b>72.22%</b>	<b>27.78%</b>	<b>0</b>	<b>0</b>



Out of 576 respondents, 72.22% (416) of the respondents strongly agreed that the college library has sufficient no. of text and reference books, journals, newspapers, magazines etc. while 27.78% (160) of the respondents agreed on the same.

**9. The college library is easy to access and easy to use for the students.**

	<b>Strongly Agree</b>	<b>Agree</b>	<b>Disagree</b>	<b>Strongly Disagree</b>
<b>Response in %</b>	<b>73.09%</b>	<b>25.34%</b>	<b>0</b>	<b>0</b>

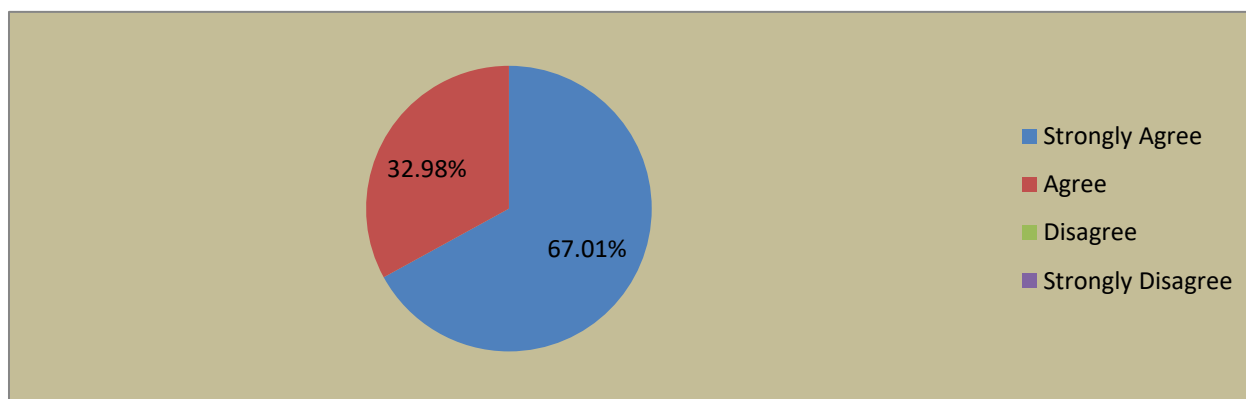


Out of 576 respondents, 73.09% (421) of the respondents strongly agreed that the college library is easy to access and easy to use for the students while 25.34% (155) of the respondents agreed on the same.

  
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**10. Departmental & inter-departmental seminars, workshop and lecture programmes are conducted time to time.**

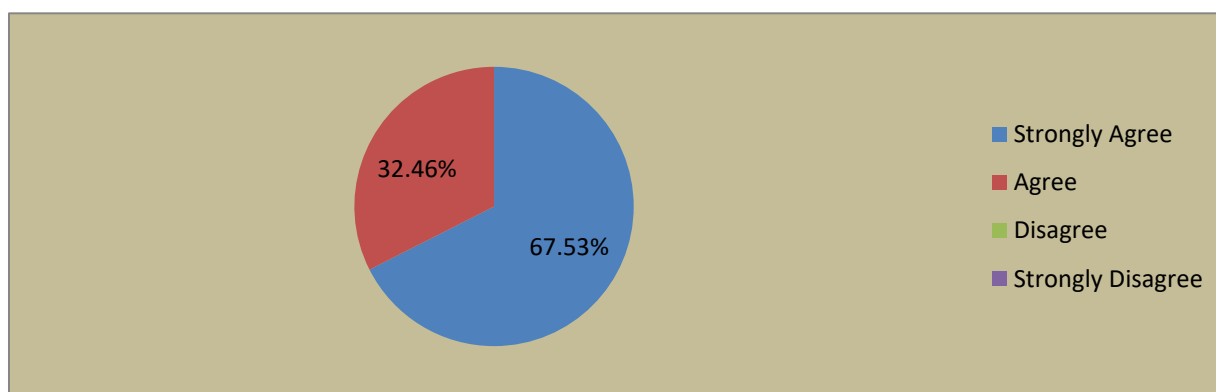
	<b>Strongly Agree</b>	<b>Agree</b>	<b>Disagree</b>	<b>Strongly Disagree</b>
<b>Response in %</b>	<b>67.01%</b>	<b>32.98%</b>	<b>0</b>	<b>0</b>



Out of 576 respondents, 67.01% (386) of the respondents strongly agreed that departmental & inter-departmental seminars, workshop and lecture programmes are conducted time to time while 32.98% (190) of the respondents agreed on the same.

**11. The college provides remedial classes to the students.**

	<b>Strongly Agree</b>	<b>Agree</b>	<b>Disagree</b>	<b>Strongly Disagree</b>
<b>Response in %</b>	<b>67.53%</b>	<b>32.46%</b>	<b>0</b>	<b>0</b>

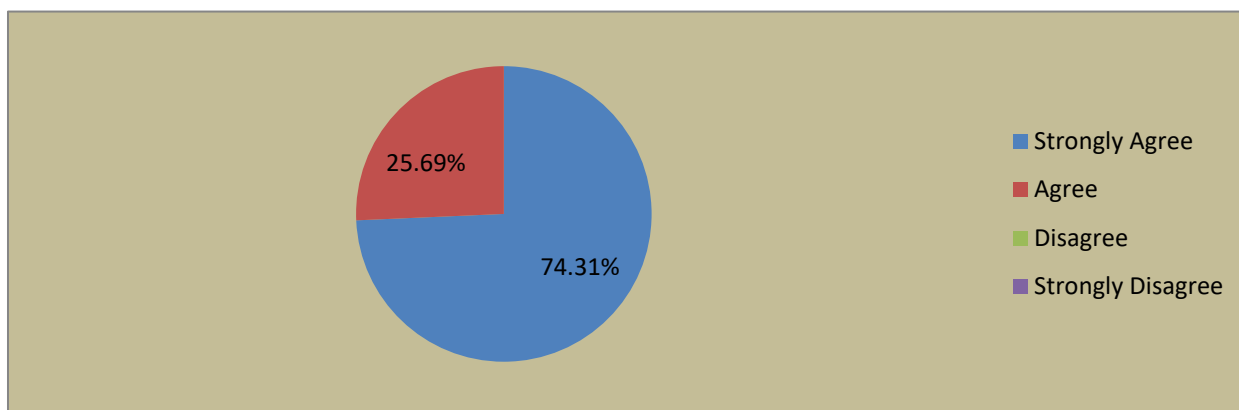


Out of 576 respondents, 67.53% (389) of the respondents strongly agreed that the college provides remedial classes to the students while 32.46% (187) of the respondents agreed on the same.

  
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**12. Various Programmes on career guidance & counselling are conducted time to time on the topic relevant to the present day context.**

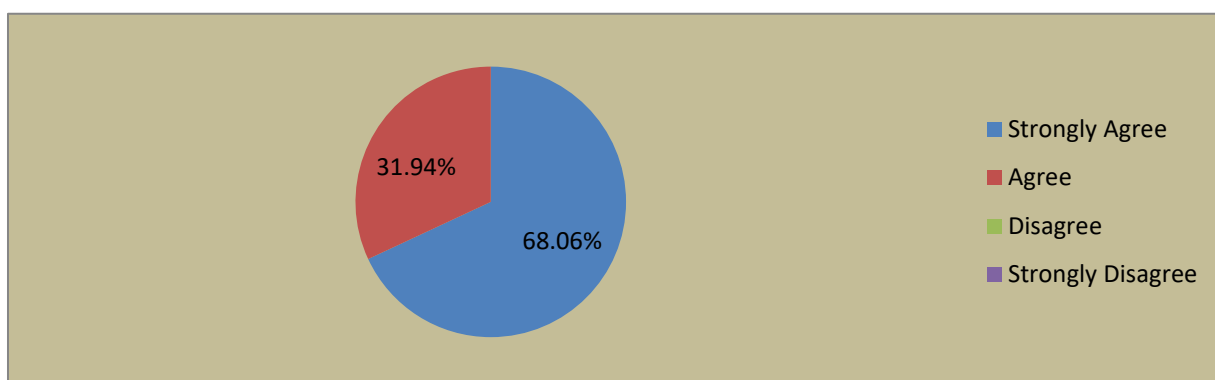
	<b>Strongly Agree</b>	<b>Agree</b>	<b>Disagree</b>	<b>Strongly Disagree</b>
<b>Response in %</b>	<b>74.31%</b>	<b>25.69%</b>	<b>0</b>	<b>0</b>



Out of 576 respondents, 74.31% (428) of the respondents strongly agreed that various Programme on career guidance & counselling are conducted time to time on the topic relevant to the present day context while 25.69% (148) of the respondents agreed on the same.

**13. The mentoring system of the college is satisfactory.**

	<b>Strongly Agree</b>	<b>Agree</b>	<b>Disagree</b>	<b>Strongly Disagree</b>
<b>Response in %</b>	<b>56.94%</b>	<b>43.06%</b>	<b>0</b>	<b>0</b>



Out of 576 respondents, 56.94% (329) of the respondents strongly agreed that the mentoring system of the college is satisfactory while 43.06% (247) of the respondents agreed on the same.

  
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## **ACTION TAKEN REPORT ON STUDENT'S FEEDBACK**

Following actions have been taken based on the student's feedback:

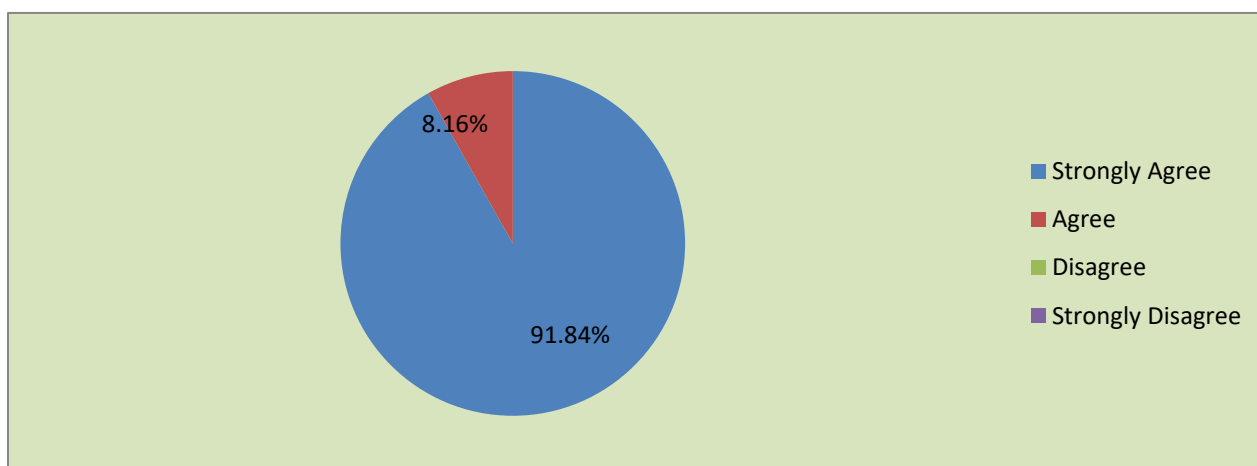
- i) Teachers are advised to use ICT in their classroom at an optimum level.
- ii) Suggested to widen the scope of Mentoring System of the college.
- iii) Communicated the college authority to improve ICT facilities within the college campus.

## **TEACHER'S FEEDBACK ANALYSIS & ACTION TAKEN REPORT**

Teacher's feedback was collected from 49 nos. of faculties including Arts, Commerce and B. Voc. The feedback was collected through a structured questionnaire of 4 point scale ranging from strongly agree to strongly disagree. Questionnaire for teacher's feedback consists of parameters such as relevancy of the syllabus, course content of the syllabus, programme outcomes and course outcomes, credit allocation, teaching learning resources, academic flexibility, use of ICT, physical and infrastructural facilities, working of IQAC, transparency of internal assessment, College library, Greenery of College. All together 16 (sixteen) close ended statements were included in the questionnaire.

### **TEACHER'S FEEDBACK ANALYSIS**

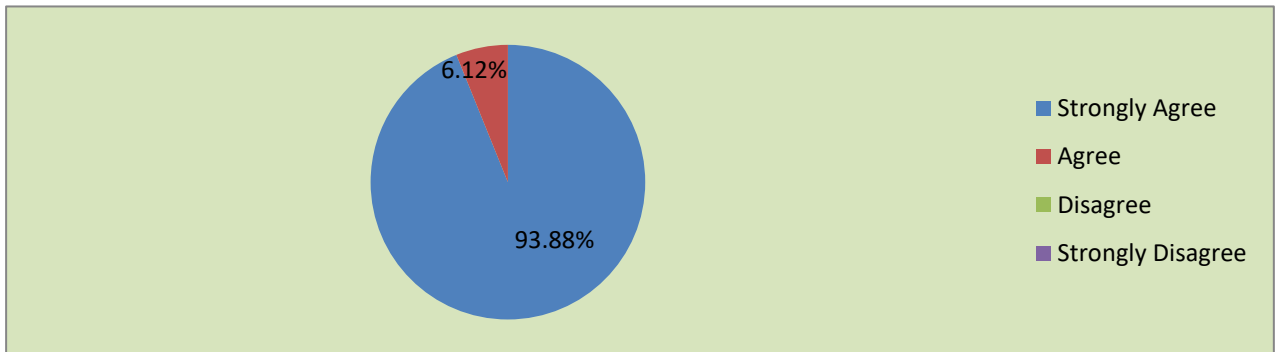
#### **1) The current syllabus is need based and relevant to the present day context.**



Out of 49 respondents, 91.84% (45) of the respondents strongly agreed that the current syllabus is need based and relevant to the present day context and rest 8.16% (4) of the respondents agreed on the same.

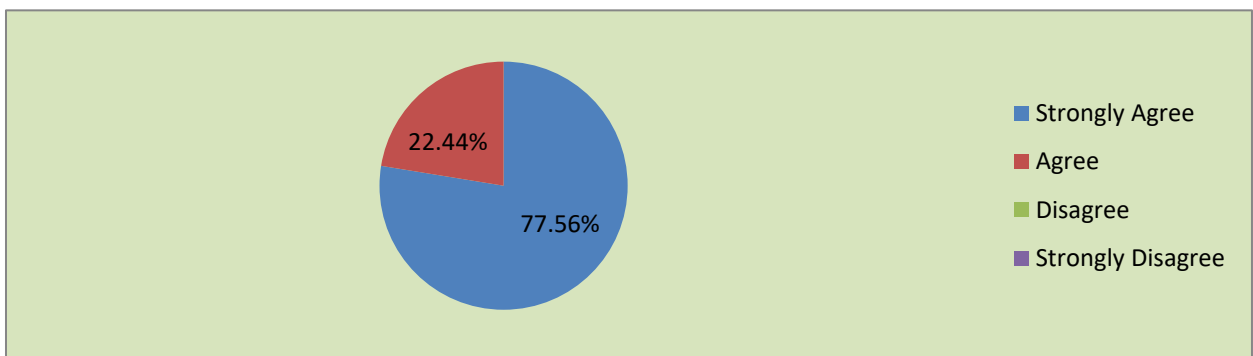
  
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- 2) **The course content stated in the syllabus maintains a balance between theoretical and practical component.**



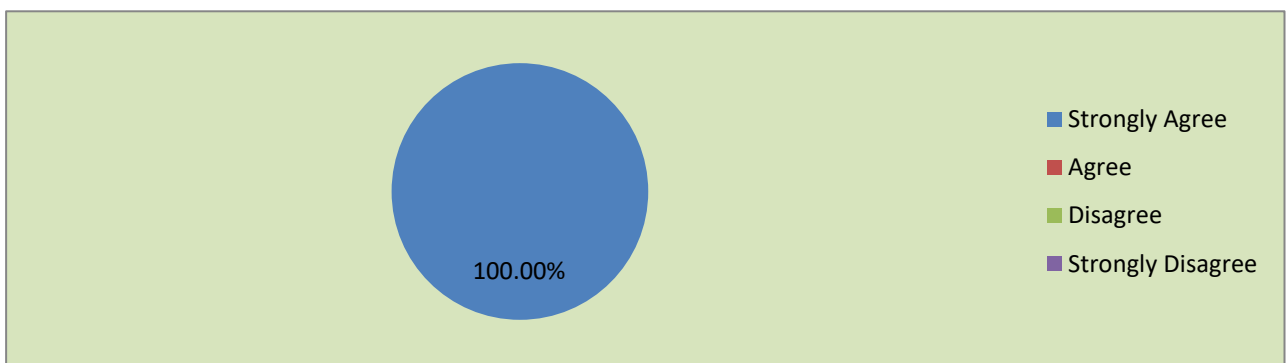
Out of 49 respondents, 93.88% (46) of the respondents strongly agreed that the course content stated in the syllabus maintains a balance between theoretical and practical component and rest 6.12% (3) of the respondents agreed on the same.

- 3) **Programme outcomes and course outcomes of the syllabi are well defined.**



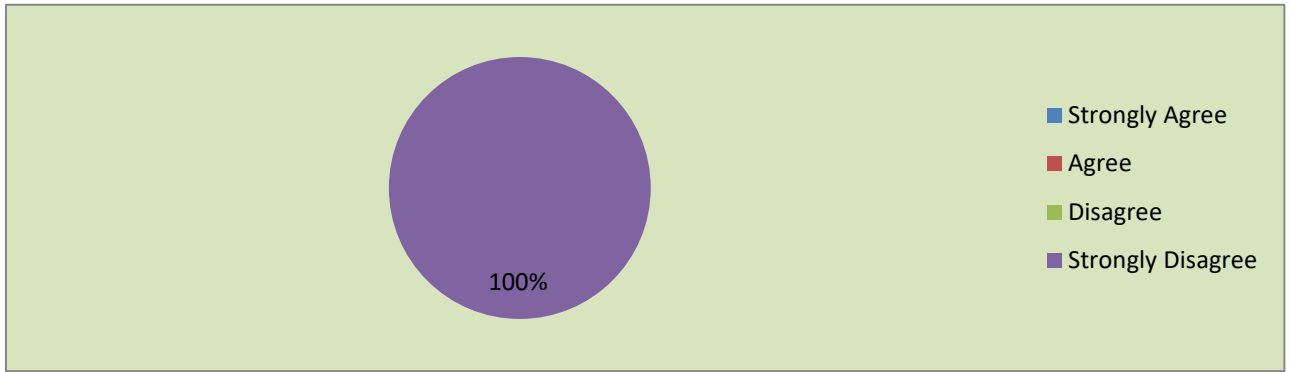
Out of 49 respondents, 77.56% (38) of the respondents strongly agreed that Programme outcomes and course outcomes of the syllabi are well defined and rest 22.44% (11) of the respondents agreed on the same.

- 4) **The allocation of the credits to the courses is appropriate in relation to the level of course.**



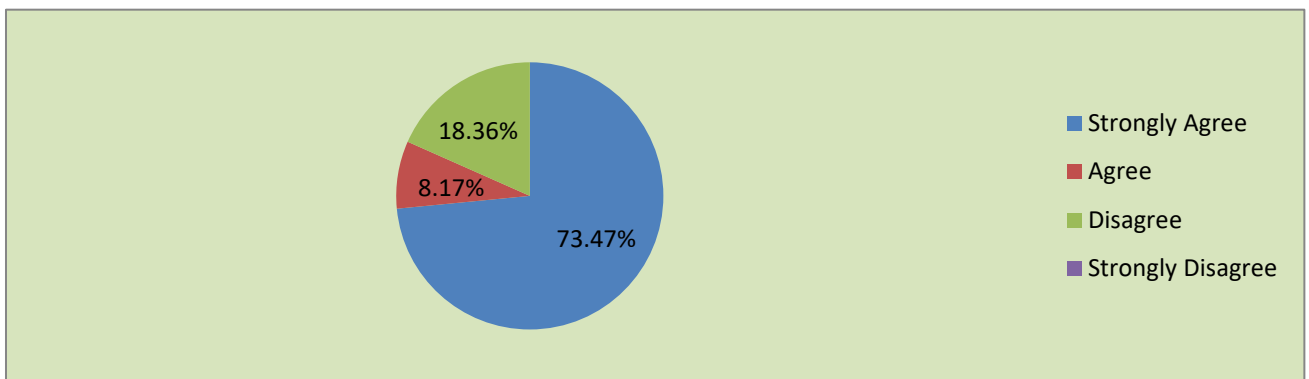
Out of 49 respondents, 100% (49) of the respondents strongly agreed that the allocation of the credits to the courses is appropriate in relation to the level of course.

**5) The current syllabus needs revision.**



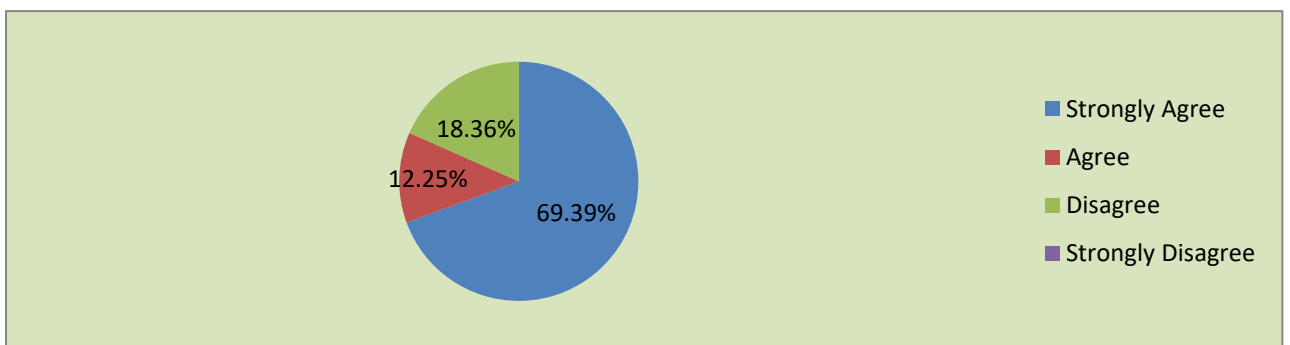
Out of 49 respondents, 100% (49) of the respondents strongly agreed that the current syllabus needs revision.

**6) Teaching-Learning resources are adequate and satisfactory.**



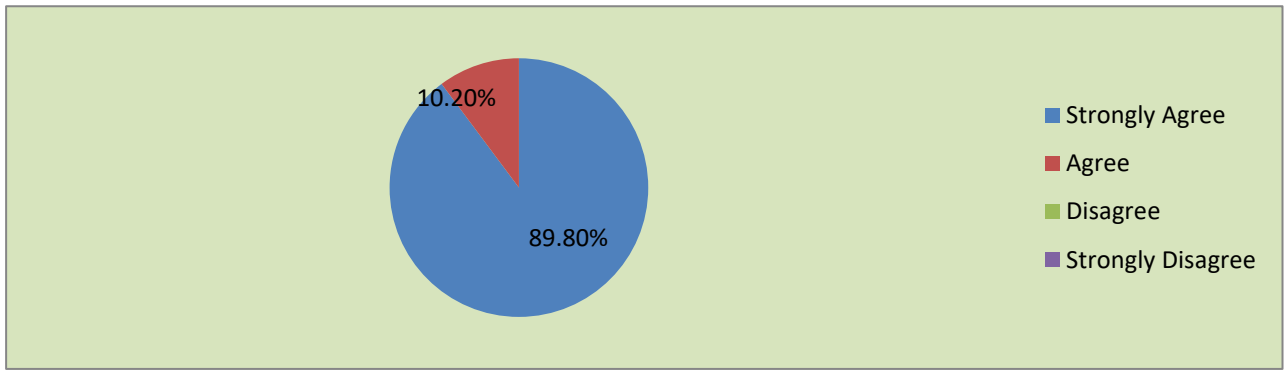
Out of 49 respondents, 73.47% (36) of the respondents strongly agreed that Teaching-Learning resources are adequate and satisfactory while 8.17% (4) of the respondents agreed on the same and 18.36% (9) of the respondents disagreed the same.

**7) Curriculum has good academic flexibility.**



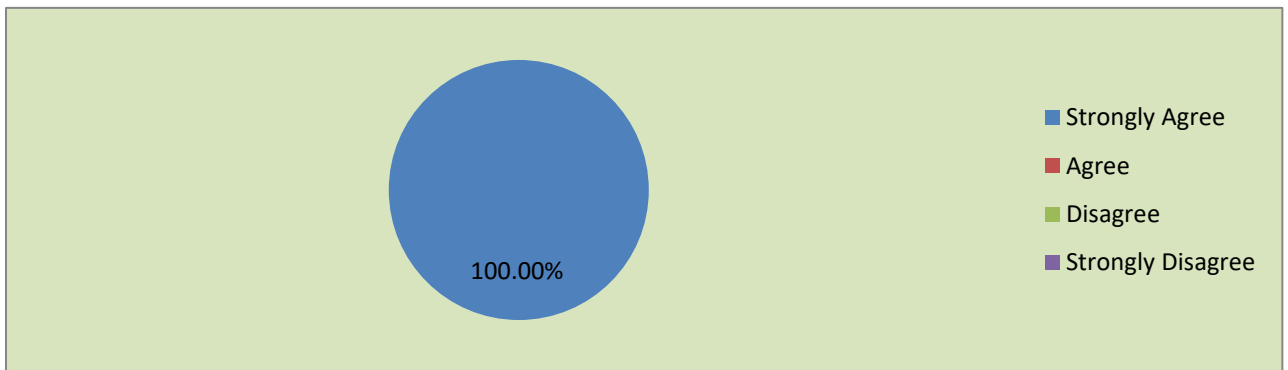
Out of 49 respondents, 69.39% (34) of the respondents strongly agreed that curriculum has good academic flexibility and in the same line, 12.25% (6) of the respondents agreed on the same while 18.36% (9) of the respondents disagreed the same.

**8) Authority of the college encourages the teachers to use ICT in their classes.**



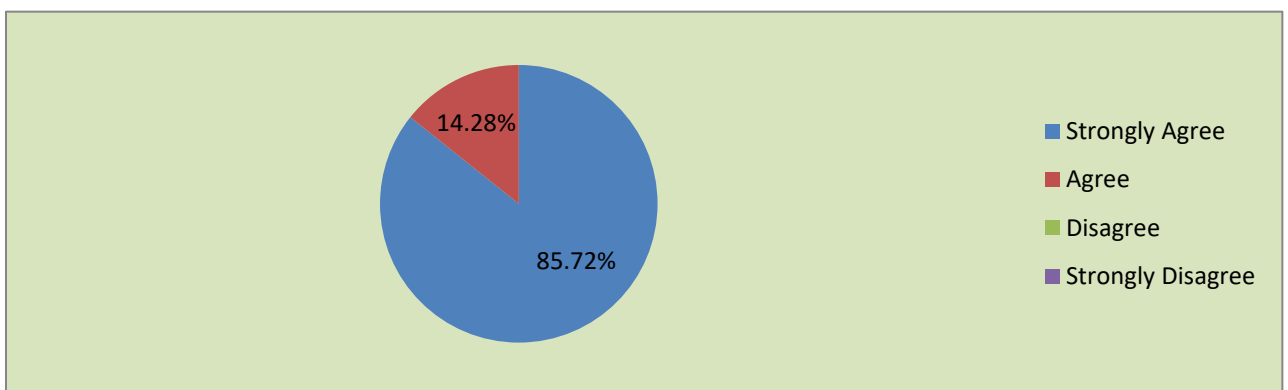
Out of 49 respondents, 89.80% (44) of the respondents strongly agreed that authority of the college encourages the teachers to use ICT in their classes and in the same line, 10.20% (5) of the respondents agreed the same.

**9) The internal assessment takes place as per the academic calendar of the College.**



All the respondents i.e., 100% (49) strongly agreed that the internal assessment takes place as per the academic calendar of the College.

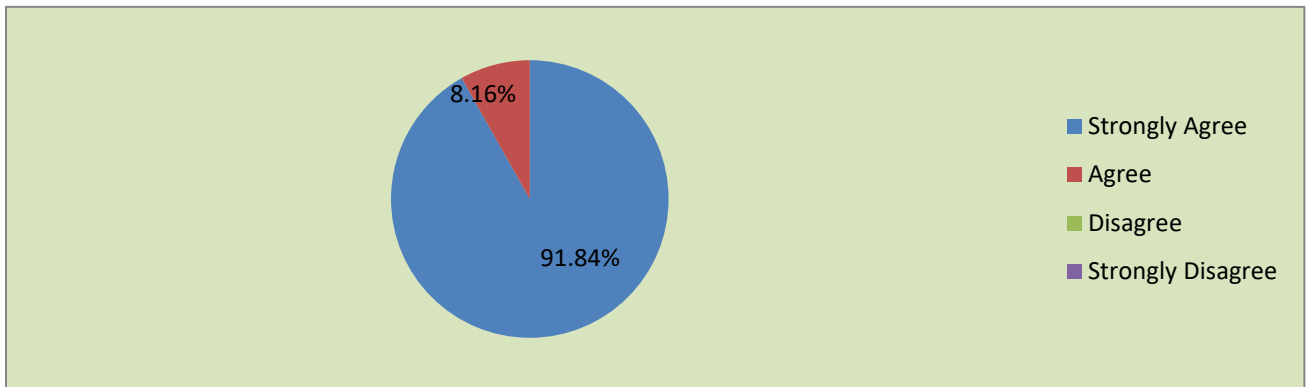
**10) Physical and infrastructural facilities including classrooms and others are adequate.**



Out of 49 respondents, 85.72% (42) of the respondents strongly agreed that physical and infrastructural facilities including classrooms and others are adequate and in the same line, 14.28% (7) of the respondents agreed the same.

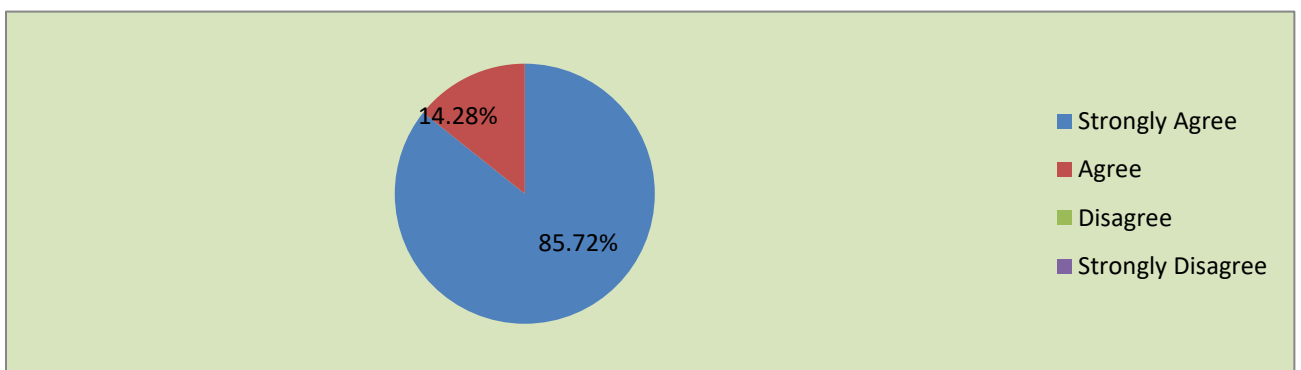
  
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**11) College library facilities are adequate to serve the needs of teachers and students.**



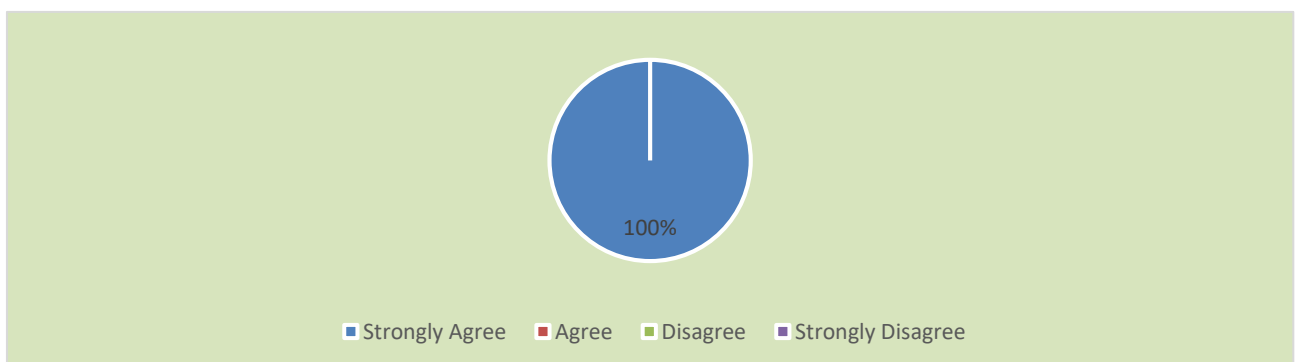
Out of 49 respondents, 91.84% (45) of the respondents strongly agreed that College library facilities are adequate to serve the needs of teachers and students and in the same line, 8.16% (4) of the respondents agreed the same.

**12) Internal evaluation system for students is transparent.**



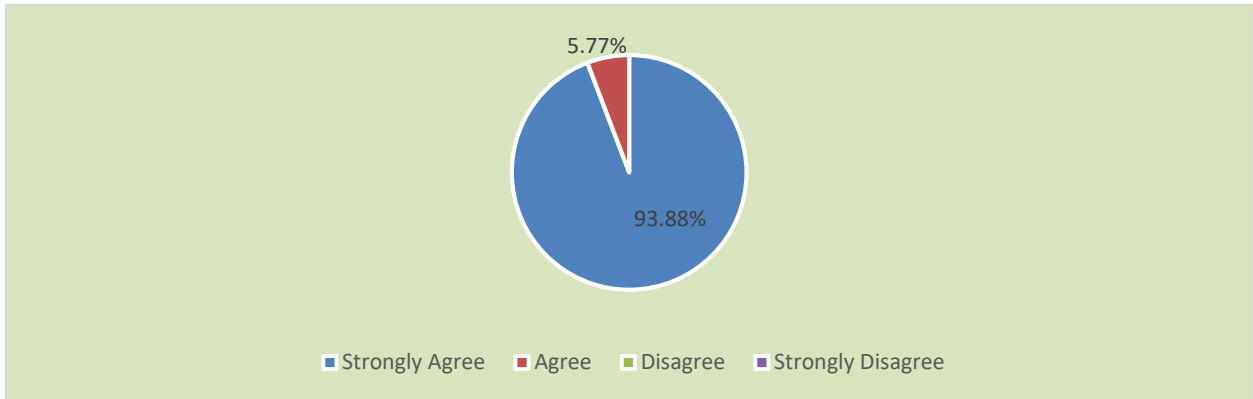
Out of 49 respondents, 85.72% (42) of the respondents strongly agreed that College library facilities are adequate to serve the needs of teachers and students and in the same line, 14.28% (7) of the respondents agreed the same.

**13) New methods of teachings are encouraged by the authority.**



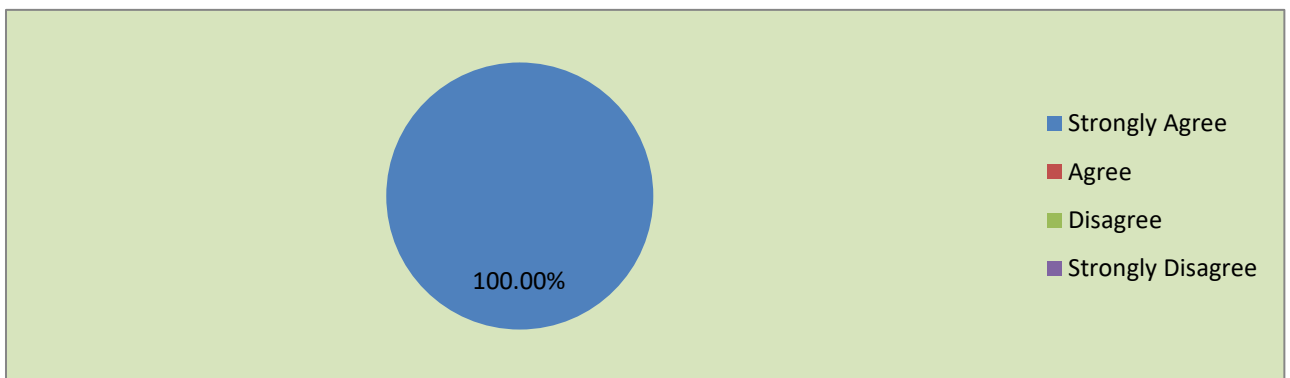
All the respondents i.e., 100% (49) strongly agreed that the new methods of teachings are encouraged by the authority.

**14) The IQAC is working well for promoting quality in the College.**



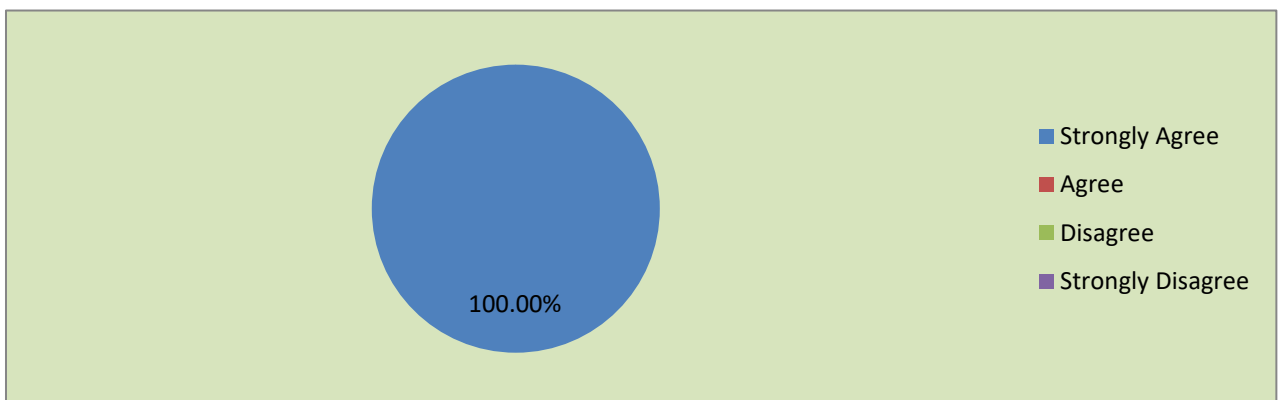
Out of 49 respondents, 93.88% (46) of the respondents strongly agreed that the IQAC is working well for promoting quality in the College and in the same line, 5.77% (3) of the respondents agreed the same.

**15) College campus is conducive for health & hygiene.**



All the respondents i.e., 100% (49) strongly agreed that College campus is conducive for health & hygiene.

**16) College maintains greenery.**



All the respondents i.e., 100% (49) strongly agreed that College maintains greenery.

## **ACTION TAKEN REPORT ON TEACHER'S FEEDBACK**

Following actions have been taken based on the teacher's feedback:

- i) Intimated the principal to make sufficient of teaching –learning resources specially in the context of ICT.
- ii) Suggested the internal examination Cell and All HODs to maintain the transparency towards internal examination.



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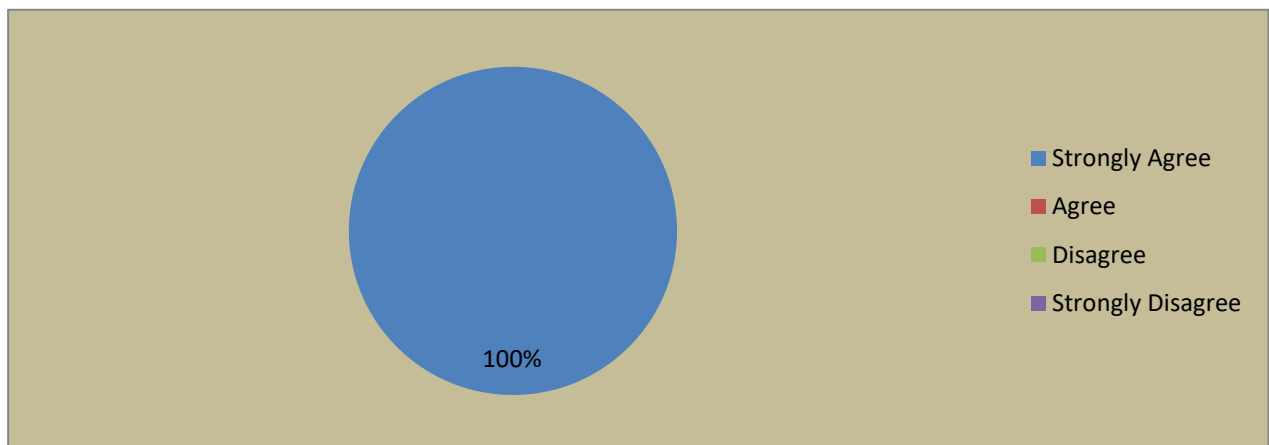


## ANALYSIS OF ALUMNI FEEDBACK FOR THE SESSION: 2021-2022

Alumni's feedback was taken from 72 nos. of alumni on a structured questionnaire of 4 point scale ranging from strongly agree to strongly disagree.

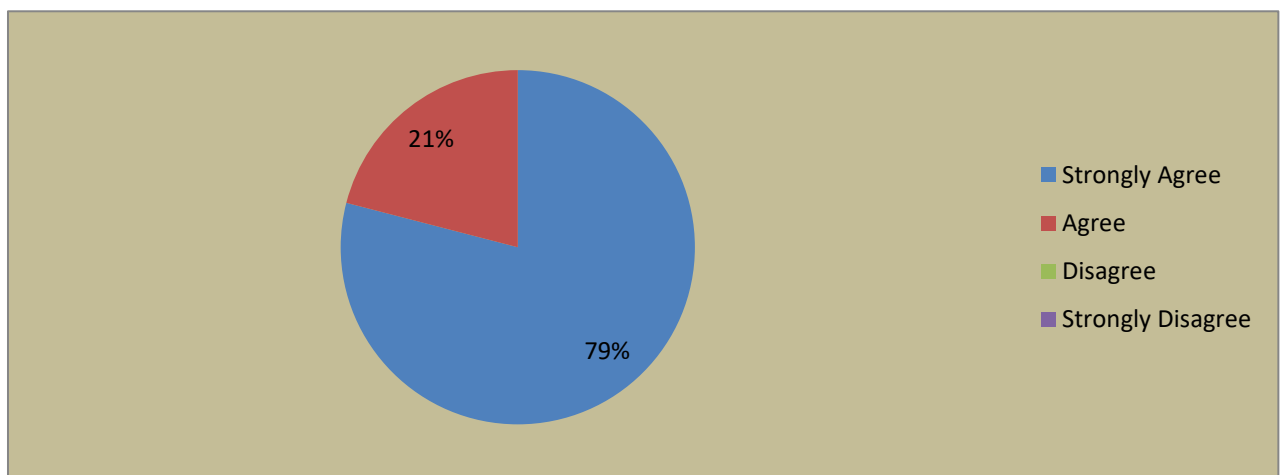
### ANALYSIS:

#### 1) I feel proud to be the student of Kharupetia College



100% (i.e. 72) of the alumni strongly agreed that they feel proud to be the student of Kharupetia College.

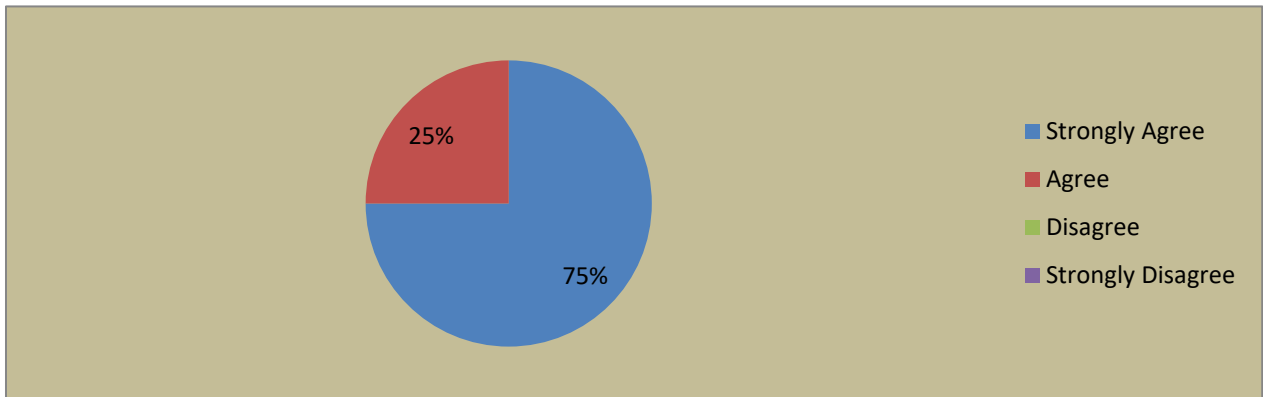
#### 2) The learning I had in the college is useful in my career



79% (57) of the alumni agreed that the learning they had in the college was very much useful in their career which was followed by 21% (15) agreed on the same.

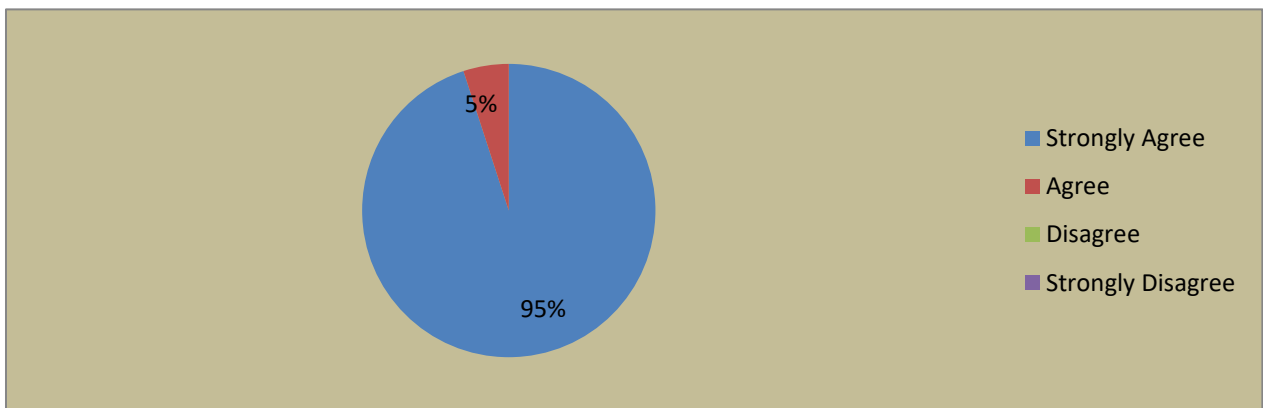
  
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**3) Development activities organized by the college for my overall development are helpful**



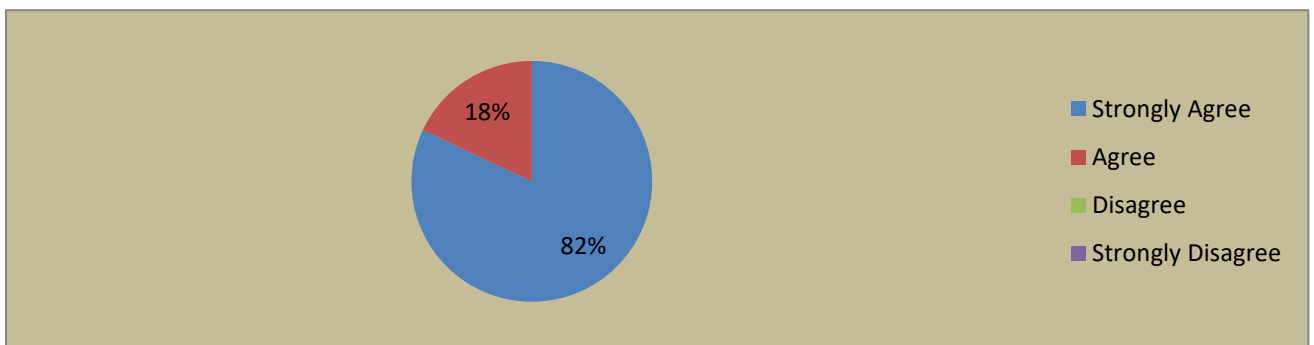
75% (54) of the alumni strongly agreed that the activities organized by the college for their overall development was helpful and 25% (18) agreed on the same.

**4) Satisfaction about the college campus environment**



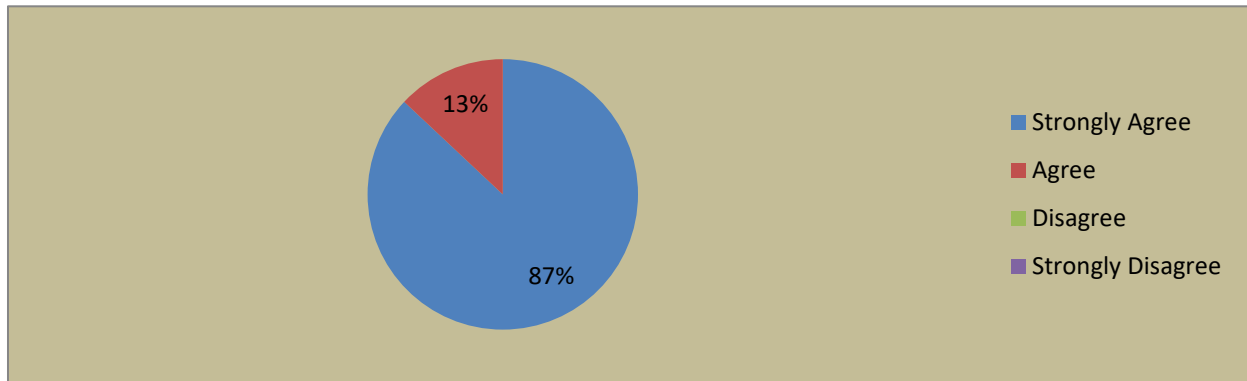
It is found that 95% (68) of alumni strongly agreed in case of satisfaction about the college campus environment while 5% (5) agreed on the same.

**5) The Grievances are properly handled at the college**



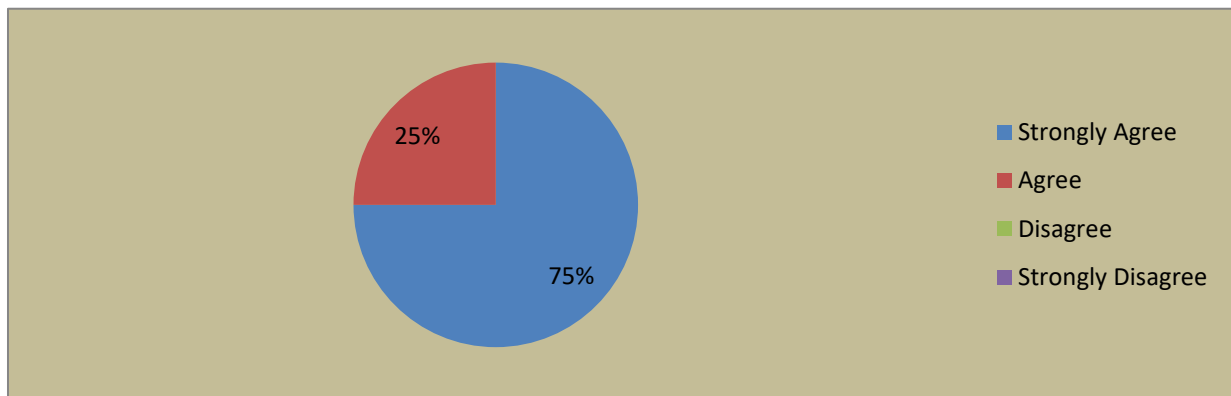
While observing the feedback of alumni, it is found that 82% (59) of the respondents agreed that grievances redressal mechanism in the college was very much satisfactory while 18% (13) agreed on the same.

### 6) Adequacy of faculties needed for students during my tenure



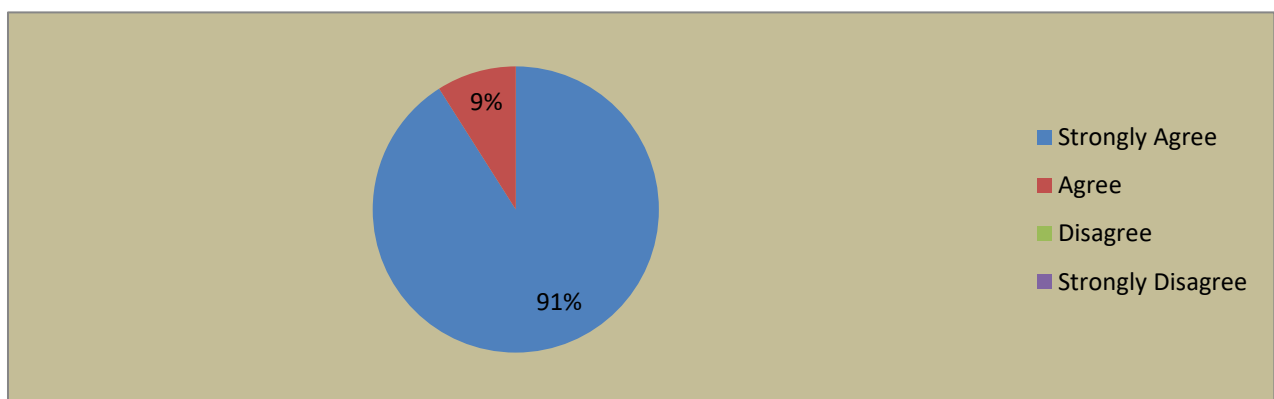
In case of availability of facilities for the students in the college, 87% (63) of the alumni were satisfied during their tenure while 13% (9) agreed on the same.

### 7) The developments in the college in the recent years are appreciative



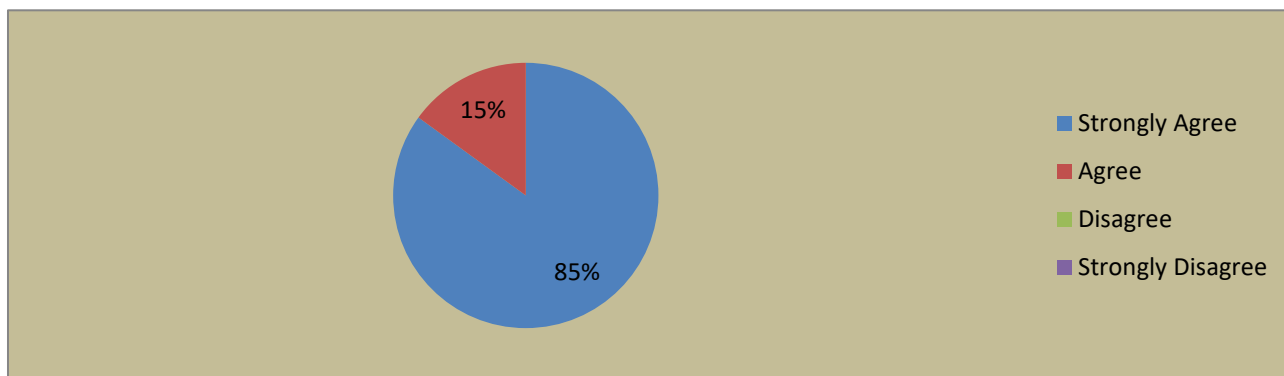
75% (54) of alumni appreciated the recent developmental activities of the college while 25% (18) viewed the same.

### 8) The college is involving Alumni in its activities



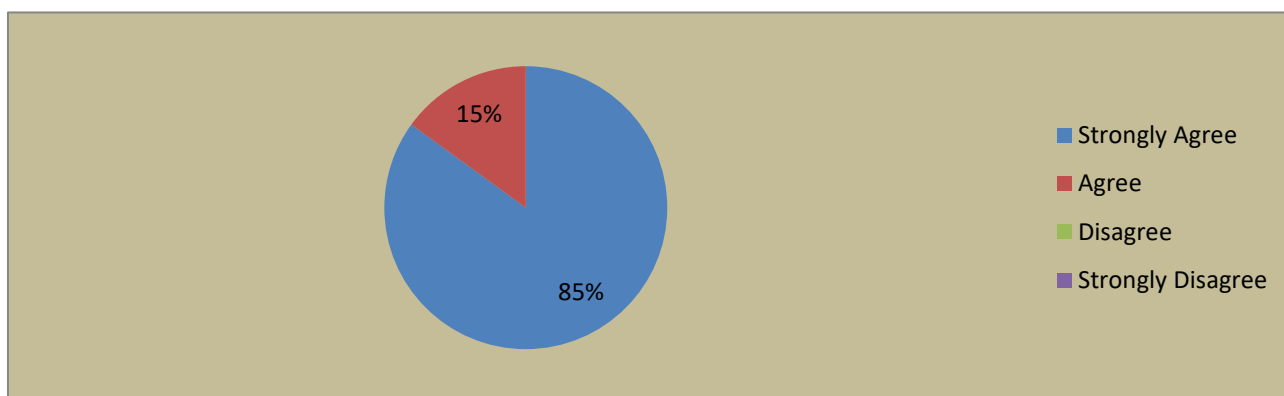
91% (66) alumni agreed that the college is providing opportunities to participate in the various socio-cultural activities of the college from time to time while 9% (6) viewed the same.

**9) The alumni have a role to play in financially strengthening the college**



85% (61) of the alumni have expressed their opinion that they had a role to play for financially strengthening the institution for its future progress while 9% (11) viewed the same.

**10) Relevance of curriculum in the context of higher education/to the practical life/social utilities.**



Regarding relevance of curriculum in the context of higher education looking at practical life and its social utilities, it has been observed that 85 percent alumni agreed that it has fulfilled their need of the time.

  
Principal  
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## **ACTION TAKEN REPORT ON ALUMNI'S FEEDBACK:**

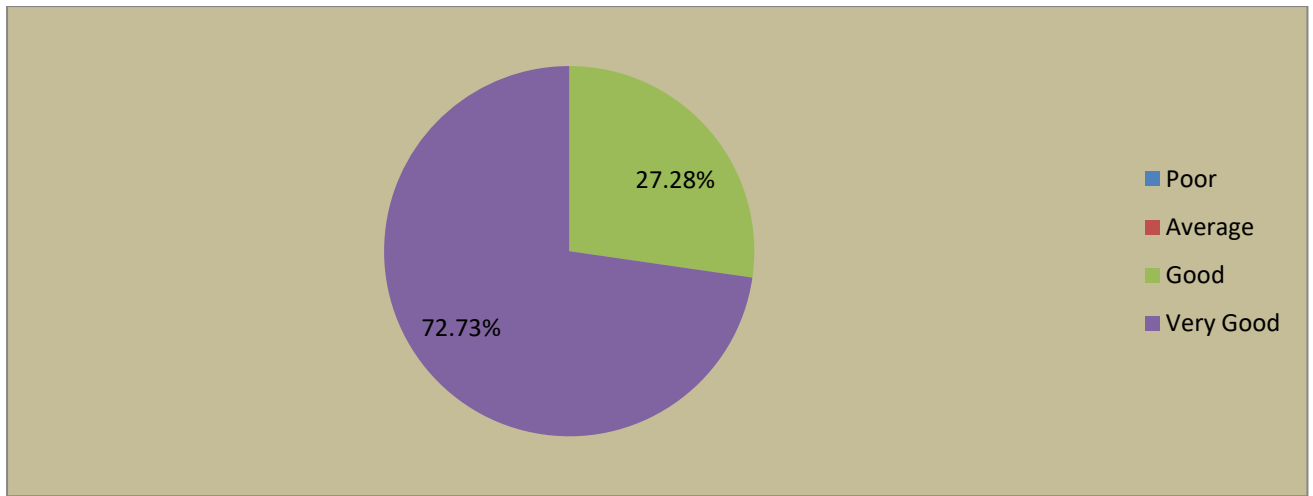
- Intimated all the HODs, Cells and Centres to organise more developmental activities considering the overall development of the students.
- Initiative has been taken to achieve financial support from the alumni.

  
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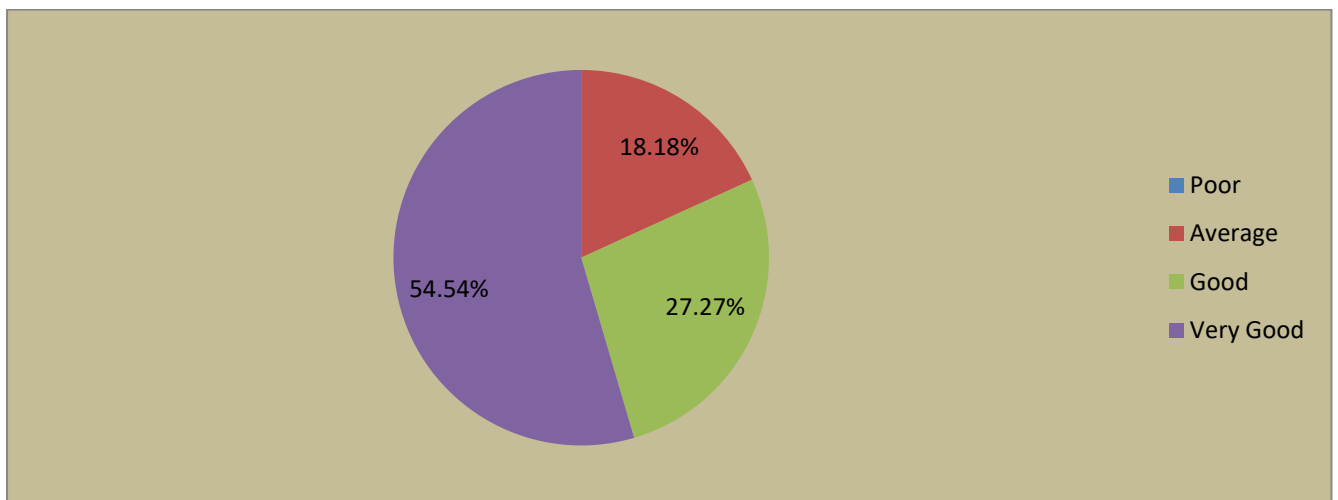
## EMPLOYER'S FEEDBACK ANALYSIS

Various parameters included in employer's feedback were Job Knowledge, Quality of Service, Punctuality, Communication Skills, and Contribution as a team member, Able to contribute to the goal of the organisation, Open to new Ideas and new techniques of learning, Ability to take up extra responsibility, Relationship with seniors, peers & subordinates, Overall Ratings. For collection of feedback a structured questionnaire was sent to the employer's of our students. All together 11 feedback has been received.

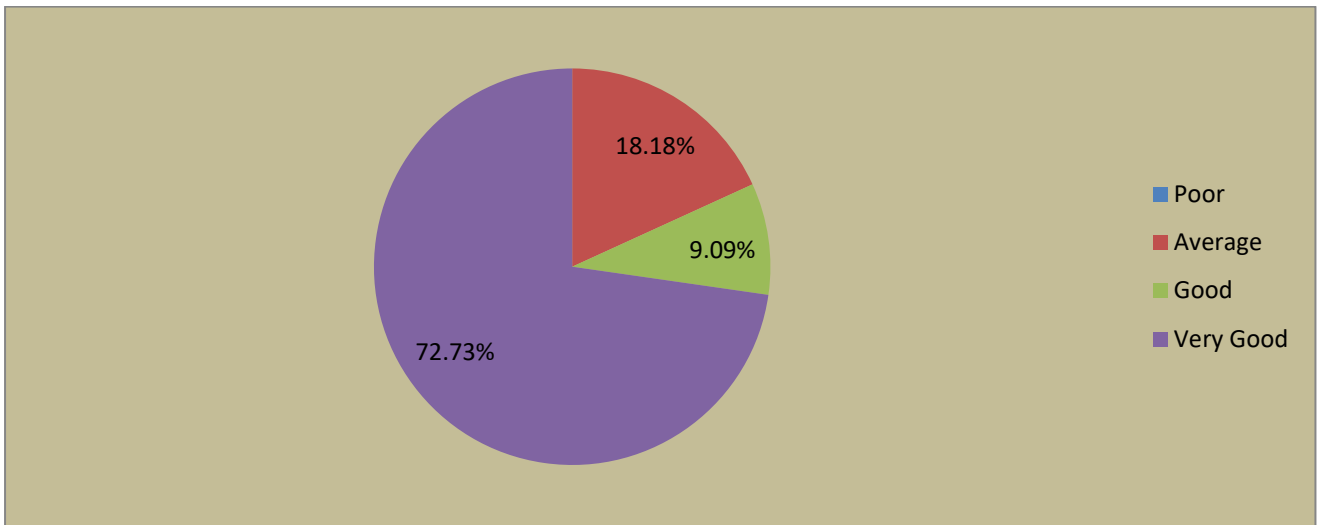
### 1) Job Knowledge



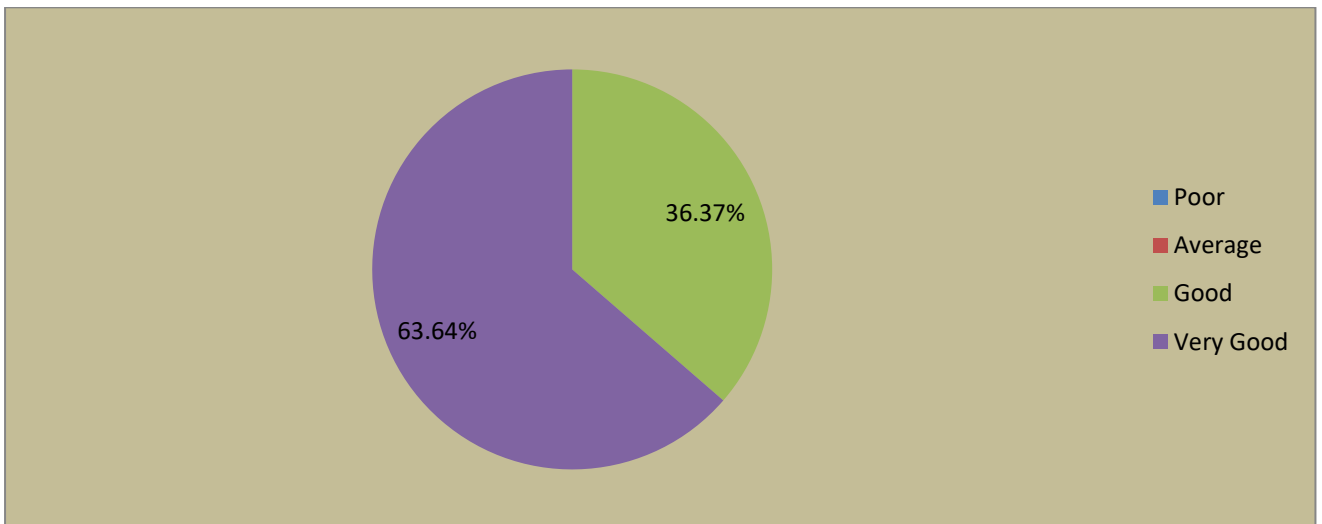
### 2) Quality of Service



### 3) Punctuality

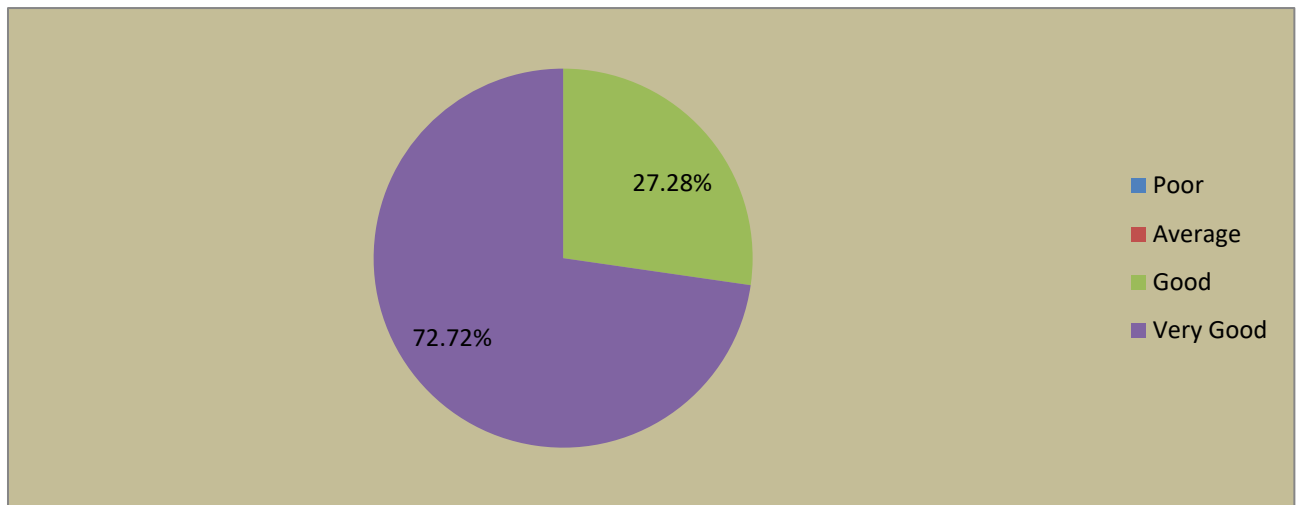


### 4) Communication Skills

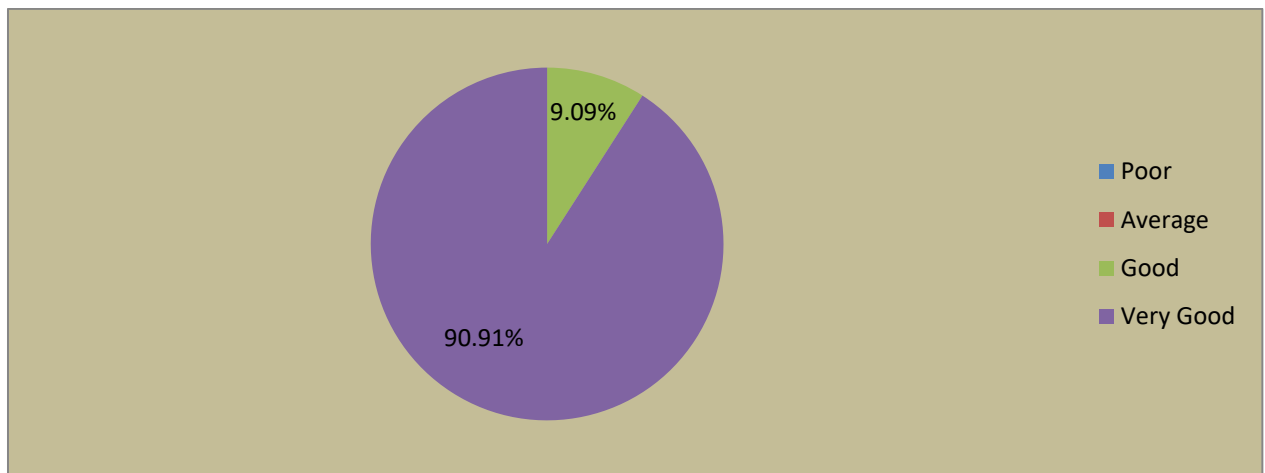


  
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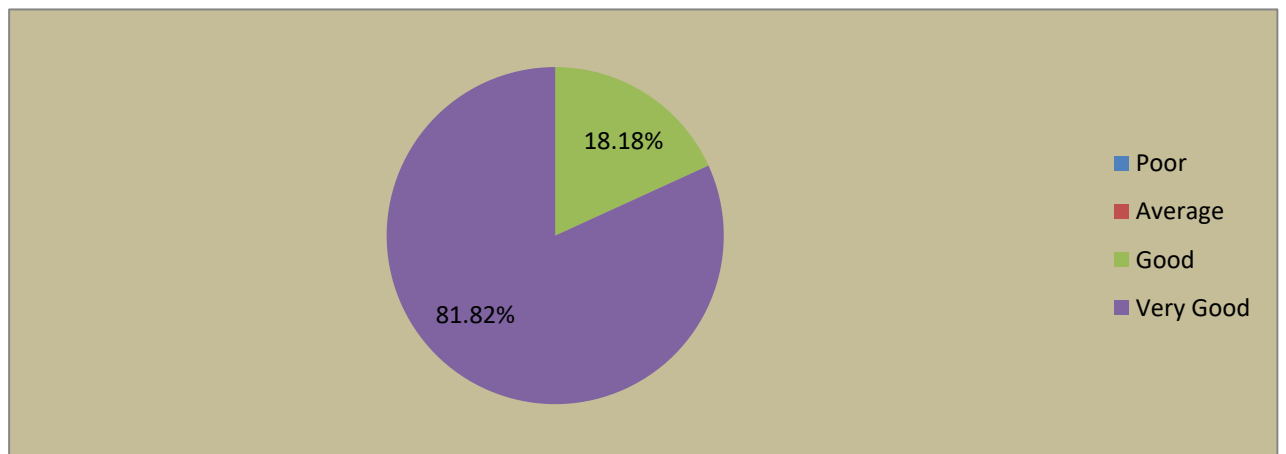
**5) Contribution as a team member**



**6) Able to contribute to the goal of the organisation**

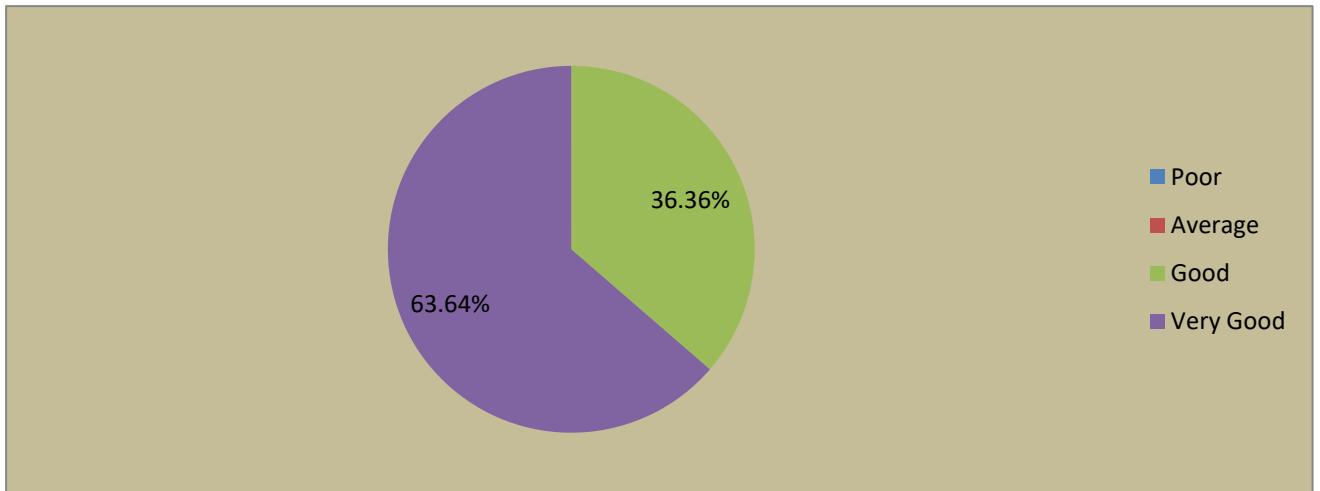


**7) Open to new Ideas and new techniques of learning**

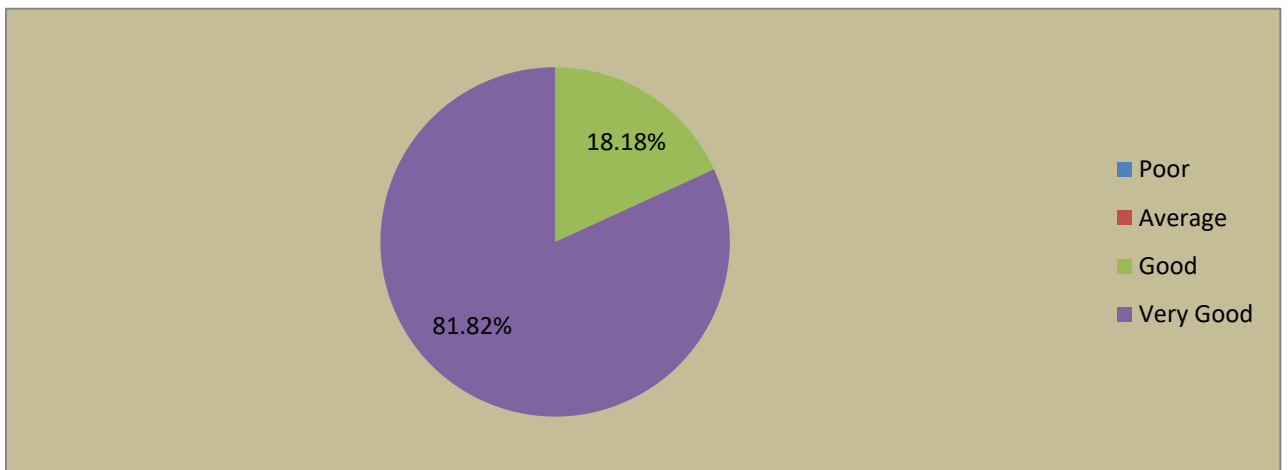




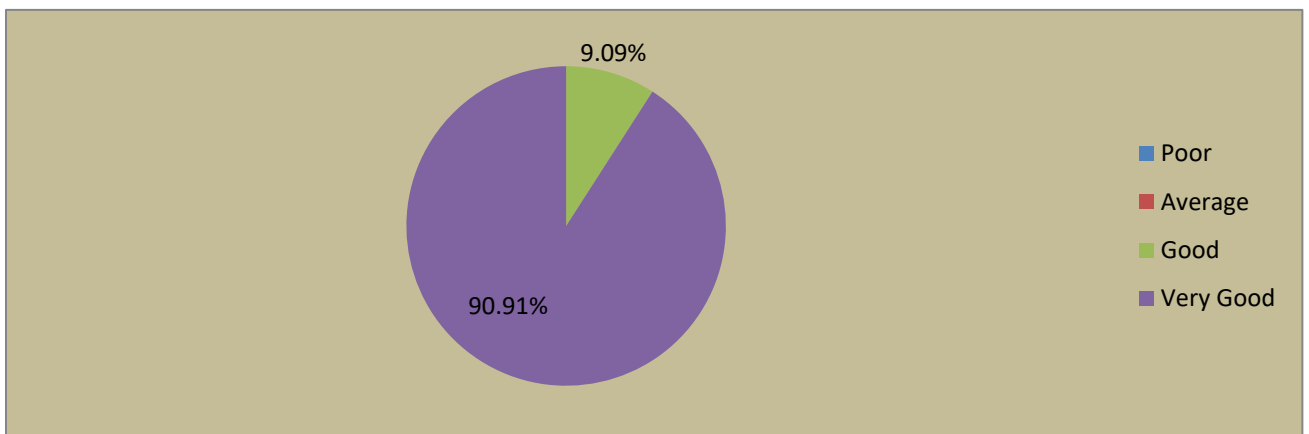
**8) Ability to take up extra responsibility**



**9) Relationship with seniors, peers & subordinates**



**10) Overall Ratings**



## **ACTION TAKEN REPORT ON EMPLOYER'S FEEDBACK:**

Following actions have been taken on employer's feedback:

- i) Suggested the Cells and Committees to arrange necessary activities/programmes for students focusing on the areas of communication skills, skills required in the job, team work skill.
- ii) Suggested the HODs through the joint sitting with the Academic Committee to enhance the focus areas as revealed in the employer's feedback analysis.



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